



Warranty, Care & Maintenance

The original Purchaser is warranted that construction of this product is free from defects in materials and workmanship from the date of purchase (invoice date) under normal commercial applications.

Five (5) year warranty

- 1) Properly maintained frame finishes warranted from cracking/flaking/peeling under normal contract use. Frames must be cleaned regularly to avoid salt build-up.
- 2) This warranty does not cover minor variations in color and texture of finishes or minor surface imperfections of aluminum frames that may be highlighted by smooth finishes.

Three (3) year warranty

- 1) Woven, teak, faux teak or ceramic products are warranted against manufacturer's defects for three (3) years.
- 2) Umbrella frames are warranted against splitting and manufacturer's defects for three (3) years.

One (1) year warranty

- 1) Fabrics on cushions, patio and market umbrellas, strap, rope, and slings for one (1) year against tearing, discoloration, fading or workmanship.
- 2) Siesta polypropylene or polycarbonate are warranted against manufacturer's defects for one (1) year.

NOT covered

- 1) Failure due to unreasonable, unanticipated or abusive use
- 2) Failure by lack of reasonable and/or necessary care and maintenance
- 3) Acrylic tabletops with umbrella holes
- 4) Changes in wood color due to natural aging
- 5) Minor variations in color and texture of finishes
- 6) Finish failure from seaside use caused by neglecting to provide reasonable and necessary care

(1)



These guarantees are granted under normal use and service conditions against any manufacturing defects that affect the functionality of the products. This warranty does not cover defects and flaws resulting from the passage of time or normal wear and tear caused by extended use.

Proper product care is essential for preserving your rights under this warranty. Failure or neglect to perform required product care will void this warranty. Please refer to page two (2) of this document for Care Instructions.

Maintenance

- 1) **Aluminum Frames:** All rust-free aluminum frame finishes are electrostatic powder coated and designed to require minimum care. Regular maintenance will extend its life and keep it looking beautiful. We recommend regular cleaning with MILD soap like Dawn dish detergent and water. For saltwater environments, please engage in this process on a weekly to bi-weekly basis to avoid salt build-up which will lead to corrosion. Frames should not be used in standing water or submerged in water for any reason. Frames should be stored in an upright position to allow moisture to drain. Aluminum frames may crack and or separate if water accumulates and freezes inside the frames. Inspect the nylon glides on the bottom of the legs regularly and replace them to protect the frame and the resting surface.

(2)



- 2) **Teak:** Vacuum to remove loose dirt. Prepare a cleaning solution of 2 ounces (1/4 cup) Dawn dish detergent or teak cleaner per gallon & 8 cups of lukewarm water. Use a sponge or soft cloth to clean. Rinse thoroughly with clean water. Allow the teak to air dry after cleaning. We recommend that you apply high-quality teak oil once or twice a year to keep your teak in its natural oiled state. Make sure that the teak is perfectly clean and dry before you treat it to prevent any fungus growth. Never use steel wool, bleach, household type furniture oils or a pressure hose when cleaning and maintaining teak. Do not use plastic vinyl or tarps to cover teak as this will hold in moisture. When you scrub the teak the teak harshly, you are removing softer wood that will result in an uneven surface.
- 3) **Faux Teak:** Made of polymer resin, regular cleaning with MILD soap like Dawn dish detergent, water, and a soft rag is recommended. Rinse with water. Avoid pressure washing, harsh chemicals or using products meant for natural wood as these products can stain the finish.
- 4) **Ceramic:** To clean ceramic top, apply Mild soap like Dawn dish detergent to the stone surface and wipe off with a soft, absorbent cloth. For heavily soiled areas, allow detergent to stand for about 1 minute before wiping off. Alcohol or acid from coffee, wine, orange, tomato, or lemon juice can etch stone sealer and natural stone if not cleaned properly. This will promote staining. Clean spills immediately and only use products labeled for natural stone cleaning. Protect stone surface from hotel items. Avoid the use of bleach or cleaners with bleach, glass cleaners, ammonia, cleaners containing lemon or orange, abrasive powders or liquids, and scouring pads or scrubbing sponges.

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- 5) **Polypropylene/Polycarbonate:** To clean resin products, use water and colorless MILD soap like Dawn dish detergent. Leave the soapy solutions for a few minutes and then, if necessary, scrub the surface with a flexible bristle brush. Subsequently rinse with water. Avoid prolonged contact with colored or fatty substances because they can be absorbed by the polymer and leave stains. Thus, avoid prolonged contact with detergents, acidic or basic solvents. Abrasive cleaners that may affect the product must not be used, such as abrasives, glass cleaner, mops, etc. Do not use high pressure water cleaners because they can affect the polymer. It is advised to clean and dry synthetic fiber properly before storing it for the winter and do the same process at the beginning of the season, when the product will be used regularly.
- 6) **Wicker:** Made of polyethylene (PE) resin and synthetic fibers woven in a continuous strand to appear like natural wicker. For tougher stains and dried up spills, wash wicker furniture frames gently with a MILD soap like Dawn dish detergent and sponge. Rinse well with water and allow to dry thoroughly. Avoid harsh and abrasive cleaners on wicker as they can rub protective finishes right off.
- 7) **Sling, Strap or Rope:** Sling, strap and rope seating have been factory treated to resist stains and mildew. Regular cleaning with MILD soap like Dawn dish detergent and water using a sponge or soft brush is recommended to avoid dirt and suntan lotion build-up. Mildew only grows on surfaces that have collected dirt over time because it is organic. To remove mildew stains, use a solution of one (1) cup bleach and ½ cup MILD laundry detergent mixed in a gallon of warm water. Apply to seating surface, allow to soak for ten (10) minutes, thoroughly rinse and allow to air dry before using

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- 8) **Fabric:** Cushion fabric should be cleaned regularly to curtail the build-up of dirt, mold, and mildew. This will not allow dirt mold and mildew to accumulate and become embedded in the fabric. Brush off any dirt and clean with a solution of water and a MILD soap like Dawn dish detergent. Rinse thoroughly to remove the soap. Cushion fabric is heat sensitive. During washing and cleaning DO NOT SUBJECT THE MATERIAL TO EXCESSIVE HEAT as it will shrink. DO NOT STEAM PRESS OR DRY IN ELECTRIC OR GAS DRYERS. Always allow fabric to air dry. All fabrics stored during the winter season should be cleaned, air dried and stored in a dry, well-ventilated area. For Sunbrella fabrics please see Care & Cleaning at www.sunbrella.com for specific cleaning instructions.
- 9) **Cushions:** Dry fast foam allows the greatest amount of air and fluid movement thru the material. If dirty, simply remove the outer fabric and clean with water and let dry for a day. It's important to note that there must be four components present for mold/mildew growth to occur, which are heat, moisture, mold spores, and a food source (dirt, stains, foreign substances). If you remove one of these elements, mold simply cannot grow. Sunbrella fabrics are produced from 100% solution dyed acrylic, which is a synthetic fiber that will not promote mold and mildew growth. However, dirt or stains accumulated on the surface of the fabric serve as a food source for mold to grow on. Any moisture trapped within a cushion for an extended period creates a breeding ground for mold to grow. Any moisture that gets absorbed within a cushion must have some means of escape whether it be through a zipper by standing the cushion on end or a vent in the bottom of the cushion.

Properly maintained furniture will give you years of enjoyment!

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